



# H2O X2™

Floor & Carpet Steam Cleaner

## User's Guide



MODEL # KB - 016

**THANK YOU NOTE:**

Congratulations on your choice of the H2O X2™ Floor & Carpet Steam Cleaner featuring Up-to-Pause technology.

The H2O X2™ Floor & Carpet Steam Cleaner is a new way of cleaning that is effective and far more hygienic than conventional methods. The H2O X2™ Floor & Carpet Steam Cleaner increases cleaning power and helps sanitize by converting water to steam and using a microfiber cloth to enhance absorbency. Dirt and grime can be eliminated in a matter of seconds. Cleaning with the H2O X2™ Floor & Carpet Steam Cleaner is environmentally friendly, as it uses the active power of steam without the use of detergents. The Up-to-Pause feature allows you to effortlessly control steam. Simply stand the unit upright to pause the steam, and release to start back up!

**Thane Direct and its affiliated companies assume no liability for personal injury or property damage resulting from the misuse of the H2O X2™ Floor & Carpet Steam Cleaner, including the failure to comply with the instructions contained in this User's Guide or provided by the manufacturer or distributor of the treated surface.**

**IMPORTANT SAFETY INFORMATION  
READ ALL INSTRUCTIONS BEFORE USING THIS APPLIANCE.**

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**CONTENTS**

IMPORTANT SAFEGUARDS..... 2

INTRODUCTION TO THE H2O X2™ FLOOR & CARPET STEAM CLEANER..... 3

HOW TO ASSEMBLE THE H2O X2™ FLOOR & CARPET STEAM CLEANER..... 3

KEY FEATURES ..... 4

ACCESSORIES ..... 4

HOW TO USE THE H2O X2™ FLOOR & CARPET STEAM CLEANER..... 5 - 6

AFTER USE..... 6

CLEANING AND MAINTENANCE ..... 7

TROUBLESHOOTING GUIDE ..... 7

**NOTES:**

## NOTES:

## IMPORTANT SAFEGUARDS

**PLEASE READ ALL PRODUCT INSTRUCTIONS CAREFULLY. FAILURE TO FOLLOW THE PRODUCT INSTRUCTIONS MAY RESULT IN DAMAGE TO YOUR UNIT.**

**USE YOUR H2O X2™ APPLIANCE ONLY AS DIRECTED IN THIS MANUAL AND ONLY WITH THE MANUFACTURER'S RECOMMENDED ACCESSORIES. USE OF ACCESSORIES NOT PROVIDED OR SOLD BY THE MANUFACTURER OR BY AUTHORIZED RESELLERS MAY CAUSE FIRE, ELECTRIC SHOCK OR INJURY.**

**AS WITH ANY ELECTRICAL APPLIANCE, BASIC PRECAUTIONS SHOULD ALWAYS BE OBSERVED WHEN USING THIS PRODUCT, INCLUDING THE FOLLOWING:**

### **WARNING**

1. Verify that the main voltage indicated on the Rating Plate on this appliance corresponds with the voltage of your electrical outlet.
2. In order to protect against risk of electric shock, only plug this appliance into properly grounded outlets.
3. This appliance is designed for household use only. Do not use outdoors. Not intended for commercial use.
4. Do not leave the H2O X2™ appliance unattended while plugged in. While the mop is in the Upright (Up-to-Pause) position, the mop is still functional and continues to draw energy and produce heat and will produce steam if accidentally knocked out of the Up-to-Pause position.
5. Close attention is necessary when used near children, pets or plants. Never direct steam towards people, animals or plants, as hot steam emission may cause scalding.
6. Do not allow the H2O X2™ appliance to be used as a toy. Children should be supervised to ensure that they do not play with this appliance.
7. This appliance is not intended for use by persons with physical, sensory or mental impairments unless they are instructed and supervised during use by an able and experienced adult responsible for their safety.
8. Do not handle the plug or the H2O X2™ appliance with wet hands or operate without shoes. Do not immerse the H2O X2™ appliance in water or other liquids. The liquid or steam should not be directed towards equipment containing electrical components, such as the interior of ovens.
9. Do not use this appliance with a damaged cord or plug. If it is not working as it should, or if it has been dropped, damaged, left outdoors, or immersed in water, return it to the distributor. If the supply cord is damaged, it must be replaced by the manufacturer or a qualified repair facility to avoid hazard.
10. Never force the plug into an outlet or pull or carry the unit by the cord. Do not use the cord as a handle, close a door on the cord or pull the cord around sharp edges or corners. Keep the cord away from heated surfaces.
11. Do not use extension cords or outlets with inadequate current-carrying capacity, and in order to avoid circuit overload, do not operate another appliance on the same socket (circuit) as the H2O X2™ appliance.
12. To disconnect the H2O X2™ appliance, turn the Power Switch (O / I) to the "OFF" (O) position; then remove the plug from the outlet.
13. Unplug the unit after each use or before servicing. In order to safely unplug the unit, grasp the plug and gently pull. Do not unplug the unit by pulling on the cord.
14. Do not insert any objects into openings in the unit or use it with any of its openings blocked.
15. Store your H2O X2™ appliance indoors in a cool and dry place. Never leave the H2O X2™ appliance outdoors.
16. Keep your work area well lit and use extra caution when using on stairs.
17. Do not use the unit without water in the Water Tank, and do not use the Mop Head without first attaching the floor cloth.
18. Stop using the H2O X2™ appliance if you observe water leakage, and contact a qualified technician.
19. Never put hot water or liquids such as alcohol-based or detergent products into the Water Tank. This will make operation unsafe and damage the unit.
20. Always keep the steam opening clear of any obstructions. Keep the steam opening free from lint, hair and other potential obstructions to ensure proper steam flow.
21. Do not use the H2O X2™ appliance in spaces that are exposed to flammable, explosive or toxic vapor such as paint thinner or oil-based paint.
22. Do not use on leather, wax-polished furniture or floors, unsealed hardwood or parquet floors, unglazed ceramic floors, synthetic fabrics, velvet or other delicate steam-sensitive materials.
23. Do not use this appliance for space heating purposes or place it on or near hot surfaces such as a hot gas or electric burner, or in a heated oven.
24. Do not use this appliance for other than its intended use.

**SAVE THESE INSTRUCTIONS**

## INTRODUCTION TO YOUR H2O X2™ APPLIANCE

The H2O X2™ appliance is designed to thoroughly clean floor surfaces, such as marble, ceramic, carpet, stone, linoleum, sealed hardwood floors and parquet.

Test the H2O X2™ appliance on a small isolated area of your flooring prior to overall use on floor surfaces. The heat and steam action may remove the wax on surfaces treated with wax. Do not let unit stand on any wood or heat-sensitive floors for an extended period of time. Water marks, discoloration or damage to the floor surface can occur if the unit is left operating too long in one place. When using on vinyl, linoleum or any other heat-sensitive floors, use extra caution. Too much heat can melt glue in the flooring. Use only on laminated flooring that has been laid professionally and without any gaps or cracks that would permit the entry of moisture. Not all floor types are suitable for steam cleaning. Always check the use and care instructions of your flooring manufacturer or distributor before using the H2O X2™ appliance. When in doubt, consult a flooring specialist.

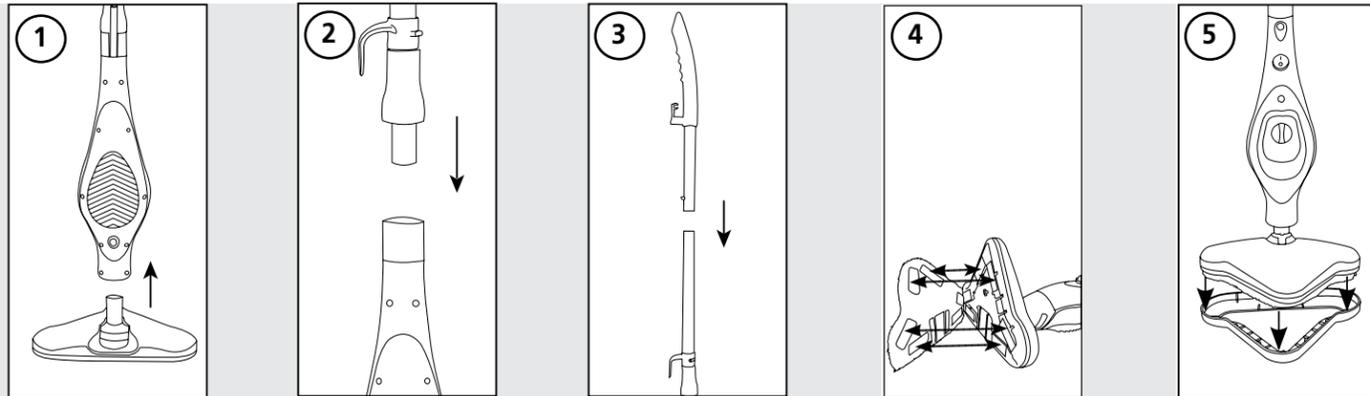
### For Best Results:

- Sweep or vacuum floor prior to using the H2O X2™ appliance.
- To avoid accumulation of excess water, the Microfiber Cloth must be clean and dry before use.

### ⚠ IMPORTANT

- Never steam in one spot for too long.
- Do not put hands or feet or any other parts of your body under the steam mop.
- It is normal to hear a pulsing noise during use, indicating that the mop is producing steam.
- There may be some minor “spitting” of water mixed with the steam.
- Never leave the H2O X2™ appliance on a heat sensitive floor after use, wait until the unit has cooled down and is unplugged.

## HOW TO ASSEMBLE YOUR H2O X2™ APPLIANCE



Start the assembly of your H2O X2™ appliance by completing steps 1, 2, and 3.

**Step 4:** Attach the floor cleaning cloth by placing the cloth under the Mop Head. Align fastening strips of the cloth with the gripping strips on the bottom of the Mop Head. Press to fit together.

**Step 5:** When using the H2O X2™ appliance on carpeting or rugs: Place the Mop Head with Microfiber Cloth in place, on top of the Carpet Glider as illustrated in Fig. 6. Do not attempt to use the H2O X2™ appliance on carpeting or rugs without the Carpet Glider in place. **Never use the Carpet Glider on surfaces that are prone to scratching.**

**⚠ CAUTION** Make sure that the unit is unplugged from an electrical outlet and the Power Switch ( O / I ) is in the “OFF” ( O ) position before assembling the unit or changing the accessories.

NOTES:

## CLEANING AND MAINTENANCE

**DISCONNECT THE UNIT FROM THE POWER OUTLET FOR CLEANING AND MAINTENANCE.**

**⚠ WARNING DO NOT IMMERSE THE H2O X2™ APPLIANCE IN WATER.**

### Cleaning procedure to remove lime scale

If your H2O X2™ appliance begins to produce steam slower than usual, or stops producing steam, you may need to remove lime scale. It is necessary to remove lime scale on a regular basis, every 25 times you use a full tank of water or once a month, especially in areas with hard water.

To remove lime scale from the H2O X2™ appliance, please follow these procedures:

#### Using the Cleaning Pin

Swirl and push the pin up and down the small hole of the Steam Outlet in the Main Body. Ensure that all scale debris has been removed from the Steam Outlet before reassembling.

#### Using a cleaning solution

1. Prepare a solution of 1/3 white vinegar and 2/3 water and add to the Water Tank.
2. Ensure that steam released is aimed away from the floor or surrounding objects. Plug the unit into a properly grounded electrical outlet, turn it ON and allow the unit to produce steam until the vinegar/water solution is used up.
3. Repeat the above procedure as many times as necessary until a normal steam flow is achieved.
4. Fill the Water Tank with fresh water and rinse out.
5. Fill the Water Tank with fresh water again, and release steam through the system until the Water Tank is empty.
6. Perform a test cleaning on a suitable isolated area after each lime scale removal to ensure that there is no debris left in the system.

#### To clean calcium deposits building up inside the Water Tank:

Add 1-2 tablespoons of white vinegar to a full Water Tank, close the Water Tank Cap and shake the contents. DO NOT TURN THE STEAMER ON. Let the unit sit for a few hours. Empty the Water Tank and rinse with clean water until it rinses clear.

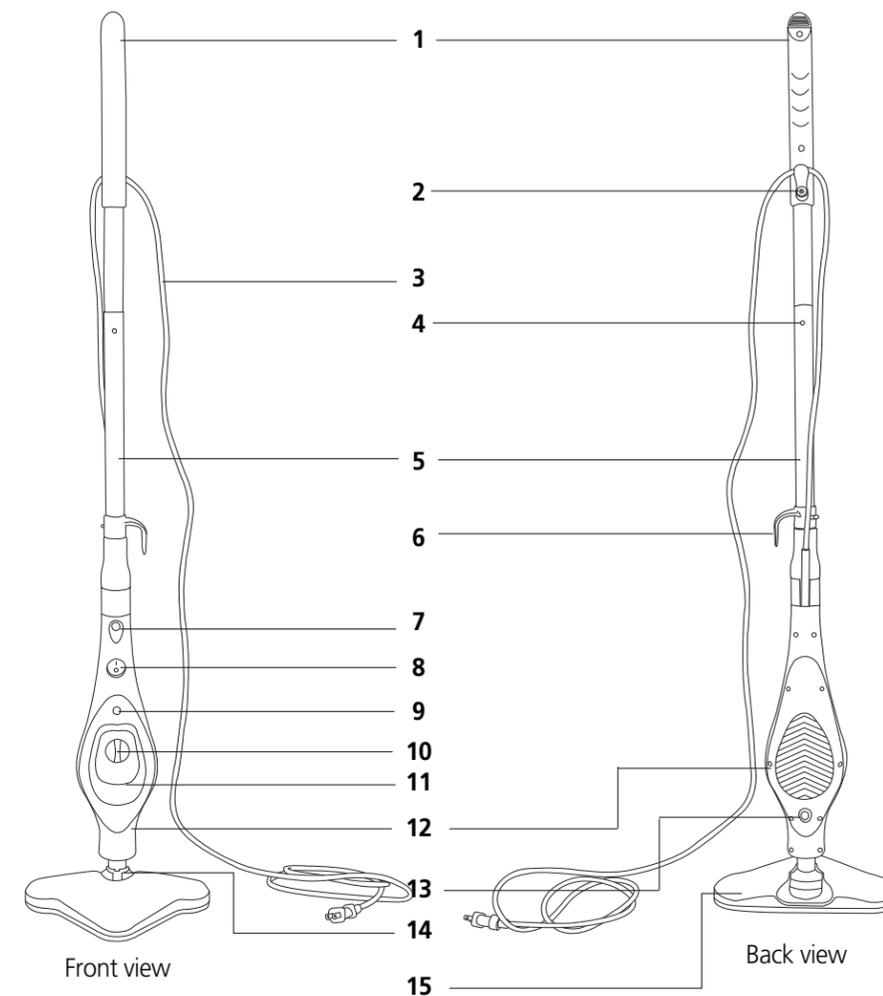
#### Microfiber Cloth care:

Machine wash at 60 °C (140 °F) / Do not bleach / Do not use fabric softener.

## TROUBLESHOOTING GUIDE

Problem	Possible Cause	Solution
The unit does not power on	The unit is not plugged in or turned ON ( I )	Make sure the unit is in the upright and locked position and the unit is plugged into a properly grounded outlet and the switch is ON ( I )
Reduced steam or no steam	Water Tank is empty	Fill Water Tank
	Blocked steam opening on Mop Head	Remove Cloth and clean the steam opening on the Mop Head
	Lime scale deposit	Follow cleaning procedure to remove lime scale
The cleaning cloth becomes wet	Unit is in the Up-to-Pause position	Release the handle from the Up-to-Pause position to initiate steam
	The cloth gets saturated with water	Replace with a new cleaning cloth (optional item) or allow cloth to cool, wring out and reattach.

## KEY FEATURES



1. Curved Handle
2. Upper Cord Wrap
3. Power Supply Cord
4. Curved Handle Lock Button
5. Extension Handle
6. Lower Cord Wrap with Cord Holder Slot
7. Extension Handle Lock Button
8. Power Switch ( O / I )
9. Indicator Light
10. Water Tank Cap
11. Water Tank
12. Main Body
13. Mop Head Lock Button (on Main Body)
14. Lock for upright position
15. Mop Head

## ACCESSORIES



1



2



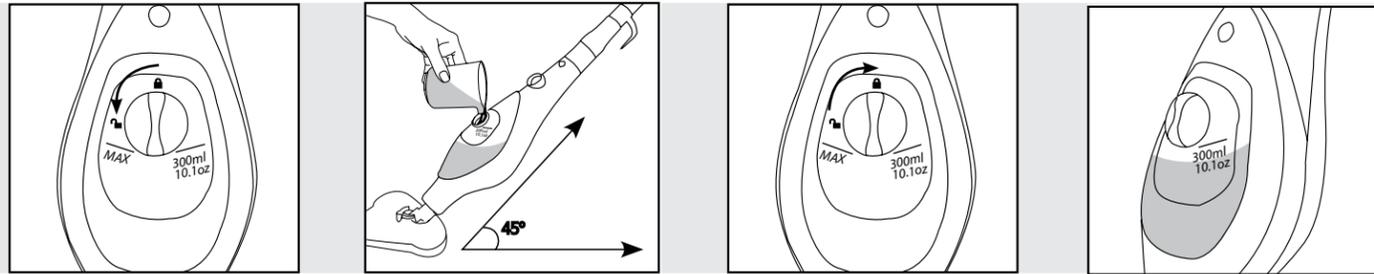
3



4

1. Microfiber Cloth
2. Glider
3. Measuring Cup
4. Cleaning Pin

## HOW TO USE YOUR H2O X2™ APPLIANCE



### To fill the Water Tank:

Ensure that the H2O X2™ appliance is unplugged. Turn the Water Tank cap to the "OPEN"  position and remove the cap. Angle the mop and add water by using the measuring cup. Do not overfill. Tank capacity is 300ml/10.1 oz. Replace the Water Tank cap and turn to the "CLOSE"  position.

**Note:** Never put cleaning detergents into the Water Tank. Unless approved by the manufacturer, do not put any scented products in the Water Tank. The H2O X2™ appliance uses tap water, but in areas with hard water use distilled water for better performance.

### To start using the appliance:

Once the appliance has been fully assembled and filled with water, turn the unit ON as follows:

1. Put the appliance into the upright position with the handle in its upright and locked position.
2. Plug the Power Cord into a grounded electrical outlet. Press the Power Switch to ON (I). Red Power Indicator Light will turn on indicating that the power is on.
3. Wait for approximately 20-30 seconds for the appliance to heat up.

**Note:** If the H2O X2™ appliance is taken out of the upright and locked position prior to waiting 20-30 seconds, water from the previous use will not be heated and will be forced out by steam and will cause puddling. This may also happen if, after the previous use, the appliance was unplugged before first turning the Power Switch to the OFF (O) position. Make sure to turn the appliance OFF after each use and then disconnect it from the electrical outlet.

4. Tilt the handle back toward you, taking it out of the locked position.

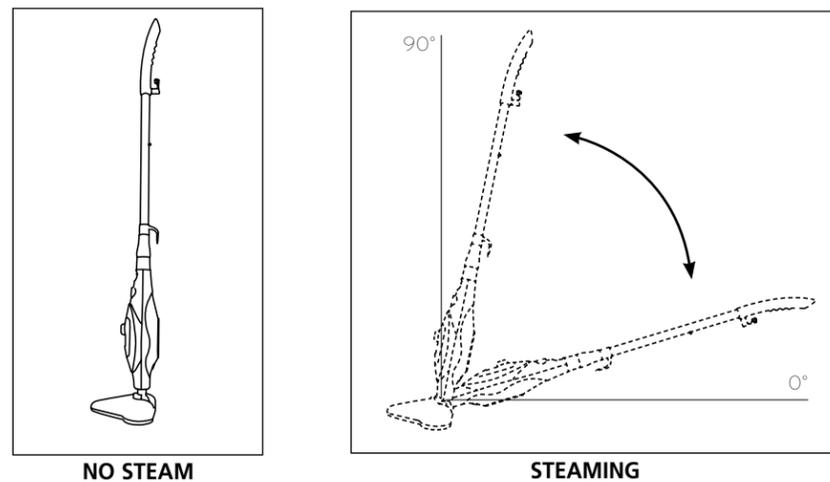


Fig. 1.

5. Steam will begin to emit and the mop is ready for use.
6. The H2O X2™ appliance continues to steam through various angles as seen in Fig. 1.
7. To start cleaning slowly pass over the surface to be cleaned. The absorbent mop cloth picks up the dirt loosened by the steam. Apply steam as needed to the surface. When the H2O X2™ appliance stops producing steam, press the Power Switch to OFF (O), unplug it from the electrical outlet, refill the Water Tank and repeat Step 1 - 6.
8. To fully shut down the unit, press the Power Switch to OFF (O). Red Power Indicator Light will turn off, indicating that the power is off. Then unplug the Power Cord from the grounded electrical outlet and put the unit in the upright and locked position.
9. To temporarily pause steam emission, leave the unit in the upright and locked position and use the Up-to-Pause feature.

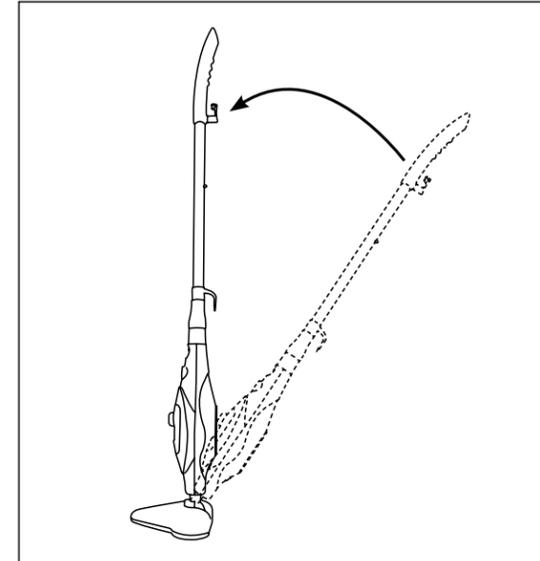
## HOW TO USE YOUR H2O X2™ APPLIANCE

### Up-to-Pause Feature

The Up-to-Pause feature allows you to have control of your steam emission. By simply standing the unit upright to pause the steam, or tilting it back down to resume the steam and continue cleaning, you decide when and where to steam. Perfect for moving objects out of the way without having to fully shut the unit down.

Steam will emit any angle.

- Steam emission will begin and continue at any angle shown in Fig. 1, steam will pause when upright (90°) or lying down (0°).



### CAUTION DO NOT LEAVE UNIT UNATTENDED IN THE UP-TO-PAUSE POSITION!

- While in the Up-to-Pause position the unit continues to produce heat and draw energy.
- Do not leave the unit in the Up-to-Pause position for longer than 5 minutes.
- If the unit is going to be left unattended, fully shut the unit off by pressing the Power Switch to OFF (O).
- A unit left unattended by an adult may be accidentally knocked out of the Up-to-Pause position and start emitting steam. This may result in damage to the unit, floor or surrounding area, and/or bodily injury.

## AFTER USE

1. Put the unit into the upright and locked position.
2. Press the Power Switch to OFF (O).
3. Unplug Power Cord from the electrical outlet.
4. Make sure to remove the Mop Pad/Cloth before storage. Allow it to cool down and carefully remove the cloth.
5. Always empty the Water Tank at the end of each use.
6. Drain left-over water or steam before storing.
7. Wrap Power Cord around Upper and Lower Cord Wrap.
8. Wipe all surfaces of the H2O X2™ appliance with a soft cloth.
9. Store in a protected and dry area.



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