H2O MOP
MAINTENANCE

Cleaning procedure to remove limescale

If your H2O Mop begins to produce steam more slowly than usual or stops producing steam you may need to remove lime scale. Lime scale can develop over time on the metal parts and greatly affect mop's performance. We recommend removing lime scale on regular basis especially in areas with hard water. The frequency of lime scale removal depends upon the hardness of your tap water and how often you use the steam mop.

To remove lime scale from the H2O mop please follow these procedures:

**By using Scraper**

1. **Make sure that the H2O Mop is disconnected from the power supply before maintenance.**
2. Remove the mop head from the main body, as illustrated in Fig 1
3. Use any suitable metal pin (i.e. knitting needle) to remove scale deposits from the inside of the steam outlet, as illustrated in Fig 2. By moving the pin further inside the steam outlet then swirling and pushing the pin up and down you will clean the inside of the boiler. Make sure that removed scale debris get out of the boiler and steam outlet.
   
   **WARNING: BE SURE THAT THE UNIT IS DISCONNECTED FROM THE POWER OUTLET WHEN PERFORMING THIS PROCEDURE.**
4. Attach the mop head to the main body and screw the philips screw until it is fully tightened

**By using cleaning solution**

1. Prepare a solution of 1/3 white vinegar and 2/3 tap water and add to the water tank.
2. Position and secure the mop in such a way so steam released from the mop head is aimed to the air and can't do any harm to surrounding surfaces and objects. Plug the unit in and wait for the green light. Press the trigger and let the mop producing steam until the vinegar/water solution is used up.
3. Repeat the above procedure as many times as necessary until a normal steam flow rate is achieved.
4. Remove the water tank and rinse out.
5. Fill the water tank with fresh water, attach to the unit and release steam thru the system until the water tank is empty.

**Note:** After each lime scale removal we recommend performing a test cleaning on a suitable isolated area to ensure that there is no debris left in the system.