



THANE HOUSEWARES™

HEARTHWARE™

*Flavor Wave*™  
**OVEN**

# Owner's Manual

## Care & Use Guide





## **Thank You...**

On behalf of the entire team at Thane Housewares, we appreciate your recent purchase of your Flavor Wave Oven.

This cooking system will provide you with healthy and tasty meals for many years to come. We worked long and hard to make this the best cooking appliance available and, only after extensive testing, added it to our family of quality products for the home.

Enjoy your new Flavor Wave Oven.

... and, once again, thank you.

# IMPORTANT SAFEGUARDS

When using electrical products, especially when children are present, basic safety precautions should always be followed, including the following:

## READ ALL INSTRUCTIONS BEFORE USING

### **DANGER – To reduce the risk of electrocution:**

1. Read all instructions, safeguards, and warnings before using the appliance.
2. Do not place appliance where it can fall or be pulled into water or other liquid.
3. Do not reach for an appliance that has fallen into water.  
Unplug immediately!
4. Do not immerse cord, plug, or heater/control assembly of the appliance in water or other liquids.

### **WARNING – To reduce the risk of burns, electrocution, fire, or injury to persons.**

1. This appliance should not be used by children. Close supervision is necessary when this product is used near children or invalids.
2. Use this appliance for its intended use as described in this brochure. Do not use any other accessories or attachments not recommended by the manufacturer. They may result in fire, electrical shock, or personal injury.
3. Never operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the appliance to an authorized customer service center for inspection, repair, or adjustment.
4. Keep the cord away from heated surfaces.
5. Always grab by the plug to remove charger from outlet. DO NOT pull on cord.
6. Never force the plug into an outlet.
7. Do not use outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.
8. Do not let the cord hang over the edge of the table or counter, or touch hot surfaces.
9. Do not place on or near a hot gas or electric burner or in a heated oven.
10. Do not move the appliance while it contains hot food. Use extreme caution when removing hot liner pan or cooking racks.
11. Before removing plug from wall, turn control to OFF by pressing the PAUSE/CLEAR button twice.
12. Do not use this appliance for anything other than it is intended.
13. Check all electrical wiring. Beware of damaged cord or plug.
14. This appliance is for household use only; it is designed to process normal household quantities. It is not suitable for continuous or commercial operation.

15. Do not disassemble the product. There are no user serviceable parts.
16. Do not leave the appliance unattended while in use.
17. Use the handles when lifting the dome from the base.
18. Do not touch hot surfaces. Use the handles provided.
19. Place the unit on standby before removing the dome to check or turn food. The dome and heater/control assembly should be placed on the counter resting on their side.
20. Always remove the dome away from you so the escaping steam is channeled away from your face.
21. If the power cord is damaged, it should be replaced by a special cord or assembly from the manufacturer or its service agent.
22. Use caution when disposing of hot grease.
23. Keep this manual handy for easy future reference.

# SAVE THESE INSTRUCTIONS

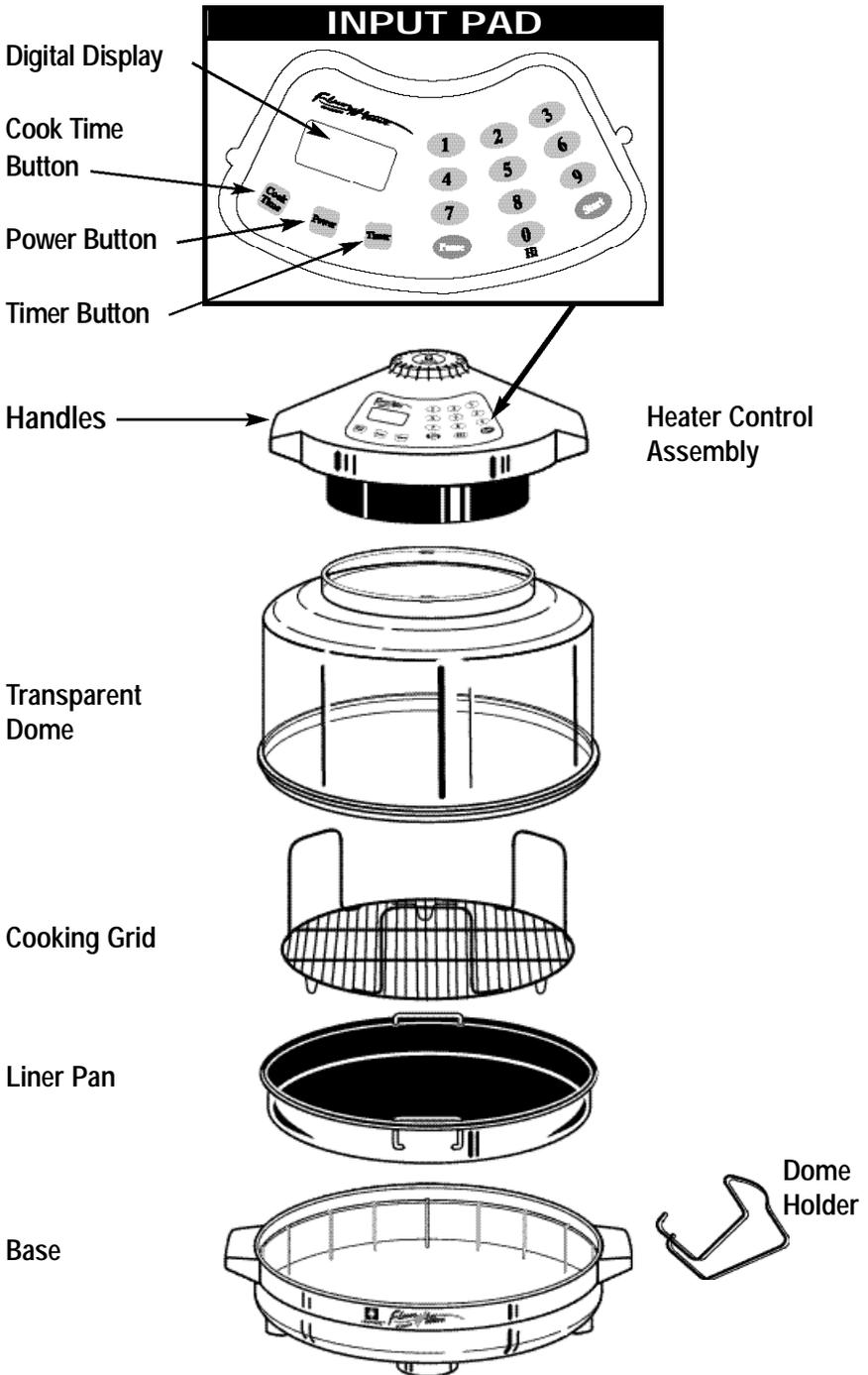
## Electrical Information

The cord length of this appliance was selected to reduce Safety Hazards that may occur with a long cord. Extension cords are available and may be used if care is exercised in their use. If an extension cord is used, (1) the marked electrical rating of the extension cord should be at least as great as the electrical rating of the appliance, and (2) the longer cord should be arranged so that it will not drape over the counter or table top where it could be pulled on by children or tripped over.

Certain models of the appliances may have a polarized plug (one blade is wider than the other). To reduce the risk of an electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit properly, contact a qualified electrician. Do not attempt to modify the plug in any way.

	 <b>WARNING</b>
	Electric shock hazard. Use with adequate electrical system. Do not use if cord or plug is damaged.

# PARTS/ASSEMBLY DIAGRAM



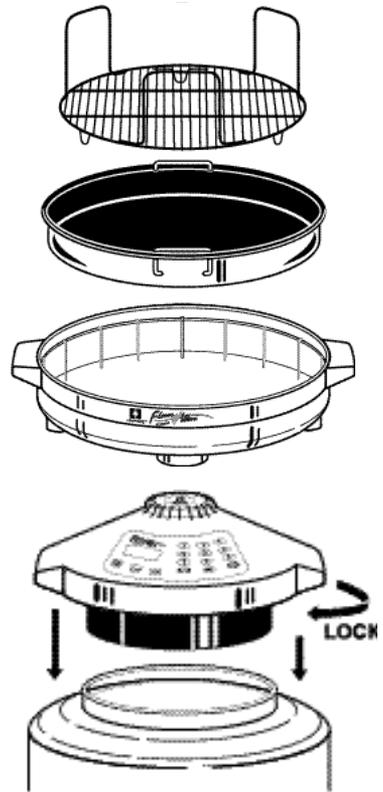
## Before Using

- Before using, wash cooking dome, liner pan, base pan, and cooking grid in hot soapy water or clean in your dishwasher.
- **IMPORTANT: DO NOT WASH OR IMMERSE HEATER/CONTROL ASSEMBLY IN WATER OR IN DISHWASHER. THE OUTER SURFACE CAN BE CLEANED BY WIPING CAREFULLY WITH A DAMP DISHCLOTH OR SPONGE.**
- Remove the thin vinyl film on the control panel before operating. After the vinyl film is removed you may notice an appearance of unknown images on the display panel. Please do not be alarmed. This is caused by static electricity from the vinyl film and will disappear after 15-20 seconds.



## Assembly

- Place base pan on a firm stable surface.
- Place liner pan inside base. When placing liner pan inside the base, make sure the handles are positioned at the dropped down position. If the handles are not fully dropped down, the cooking dome may not fit over the base properly. (see illustration)
- Place dual level cooking grid on the liner pan according to cooking requirements.
- Place food on the cooking grid.
- Place cooking dome over food and onto base. The dome should fit into the base evenly.
- Place heater/control assembly into dome and lock it into place by rotating the heater/control assembly clockwise until the locking lugs are engaged.
- Set time and power according to cooking requirements.

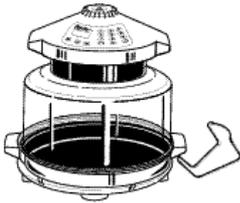


## General Use Instructions

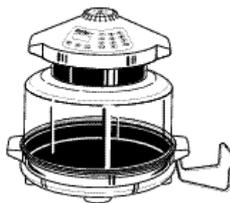
- Make sure the unit is safely plugged into a properly grounded outlet and that the cord is not touching any hot object.
- Make sure that the liner pan has been placed within the base.
- Protect the non-stick surfaces - use plastic utensils on the nonstick surfaces, metal tools should be avoided.
- Do not place the liner pan directly onto a stove burner or direct heat source. It will warp.
- Metal and glass dishes, pans, and foil may be safely used within the Flavor Wave Oven.

## How to Open Heat Control Assembly and Dome Assembly

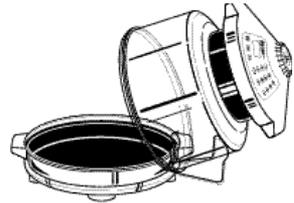
Make sure the heater control assembly is tightly locked into the dome, then the whole assembly can be easily opened and put aside as shown in steps 1, 2 and 3: Place dome holder under either side of base handle. Make sure both feet of the dome holder are placed inside the handle and the dome holder is resting horizontally on a flat surface. Then the power head and dome assembly can be placed on the dome holder as shown in step 3.



Step. 1



Step. 2



Step. 3

## Cooking Instructions

Lift dome only by the handles on the heater/control assembly. Once the heater/control assembly and the cooking dome is locked in place, the heater/control assembly handles will allow you to lift them all together when removing and/or checking on food. When removing the liner pan while it is still hot, be extremely careful and always use oven mitts. The retractable handles are provided for your convenience and safety. For best results, follow the time, power, and cooking grid height instructions given in the cooking chart and the recipe book. No preheating required.

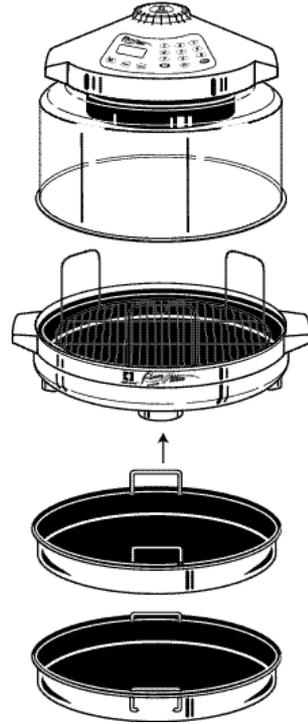
### **WARNING**

Do not touch the cooking dome or any surfaces on the heater assembly during operation. The air inside the cooking dome reaches a temperature of 170C/338F which makes the surface very hot and may cause burns.



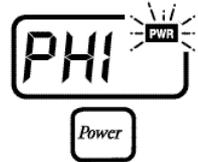
## Setting Cooking Time

Press **COOK TIME** button. The **MIN** indicator will flash in the lower right corner of the display panel. Enter the required time in hours and minutes by pressing the numeric buttons. If 3 numbers are entered, it will register H M M in this order. Example: 2 hours and 30 minutes would be entered by pressing 230. The display panel will show 2:30. If required time is in minutes, you only need to enter two numbers. Example: 54 minutes would be entered by pressing 54. The display panel will show :54. Verify the correct time setting in the display panel. If the number needs to be corrected, clear by pressing pause/clear button twice then reenter the correct two or three digit numbers.



## Setting Cooking Power Level

- Press the **POWER** button.
- The default "Hi" setting is indicated in the display panel.
- **PWR** indicator flashes in the upper right corner of the display panel. To override the default press the required cooking power. Choices are 1 (lowest, display will show 10 as in 10% of maximum power) to 9 (second highest, 90% of maximum power). The power is entered as a single digit like 9 or 3. To reset "Hi", press 0.
- Verify the correct power setting in the control panel.
- If the power setting needs to be corrected, reenter the required power.



**NOTE** : MAXIMUM ALLOWED TIME FOR "Hi" POWER IS 2HRS. IF COOKING TIME IS SET FOR MORE THAN 2HRS, IT WILL AUTOMATICALLY REVERT TO 2:00 HRS. FOR POWER SETTINGS BETWEEN 1 - 9, MAXIMUM ALLOWED TIME IS 9 HOURS 99 MINUTES.

## To Start Cooking

Press **START** to begin cooking. The remaining cooking time will appear in the display panel and the colon between the hours and minutes will blink on and off. The unit will automatically stop when cooking time has expired.

## To Pause Cooking

Press **PAUSE/CLEAR** once to pause cooking. The remaining cooking time will be visible, and the colon will not blink.



**NOTE:** For some models, when the power head is lifted during cooking, the unit may automatically go to PAUSE mode. Fan and heater will stop working, but the remaining cook time and power setting are still in the memory. Once the power head is put back on, you need to push **START** to resume cooking.

## To end cooking

To manually shut off, press **PAUSE/CLEAR** two times. The remaining cooking time will be fully cleared and a "0" will appear.

## Checking Time Remaining

The remaining cooking time will be visible in the display panel. **Checking** power settings while the unit is cooking. To confirm power settings, press **POWER** once. The power settings will appear on the display panel for a few seconds. Remaining cooking time will then reappear.

## Timer Function

This unit has been equipped with a **timer only** function. The timer function will only work when the unit is not cooking.

### To activate the timer function

Press pause/clear twice to clear any remaining programming, then press **TIMER** button. A flashing bell will appear above **MIN** in the lower right hand corner of the display panel. Enter required time in hours and minutes as H M M. Press **START**. When the time has expired, an alarm will sound.



## WARNING

Do not place the power head on or close to any flammables or combustibles. It may cause fire or explosion.



## WARNING

Do not press the **START** button after you lift the power head unless your oven is completely assembled as shown in the manual.

# CLEANING AND CARE INSTRUCTIONS

## General Instructions

Unplug the unit before cleaning.

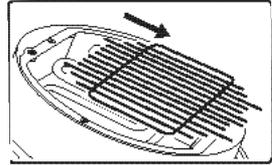
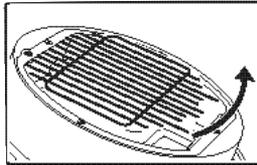
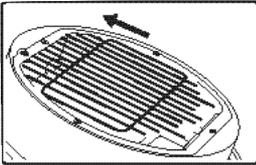
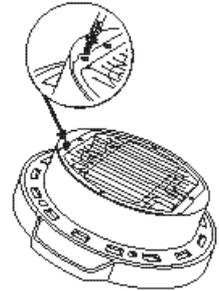
Cooking dome and all other parts, other than the heater/control assembly are dishwasher safe. Protect the metal and plastic surfaces; do not use abrasive cleaners or scouring pads.



Clean after each use.

The outer surface of the heater/control assembly can be cleaned by wiping it with a damp cloth. In the event that the grid on the heater/control assembly needs to be cleaned, the grid can be removed as follows:

1. Remove the grid locking screw (see right figure).
2. Slide the grid toward the side where the screw was removed.
3. When the opposite end is free, lift and remove.
4. Use a damp cloth to clean.
5. Do not use abrasives or scouring pads.
6. Do not insert screwdriver or other object inside the control unit.
7. Reassemble before using.



## IMPORTANT TIPS:

1. Check the power source for proper operation. Do not operate the unit with other major appliances in the same power outlet. Check power level if the unit cooks too slow.
2. Check to see if electrical plug is properly plugged into the outlet.
3. Always clear the display panel and unplug the unit before washing.
4. Very rarely, you may see some vapor/moisture built up in the display panel. Do not be alarmed. The vapor will disappear after a few minutes.
5. Moisture may build up inside the Cooking Dome when cooked food is not removed soon after cook time has expired. The steam/moisture build up can be avoided by doing the following:
  - Remove food soon after it is done cooking.
  - If it is desirable to keep the food warm until served, reset cooking time at low power (1 or 2) then press start.



## **The Flavor Wave Oven**

INFRARED COOKING SYSTEM

To obtain warranty service, contact Thane Housewares at this toll free number:

**1-800-762-4427**

### **ONE YEAR LIMITED WARRANTY**

The Flavor Wave is warranted, to the original owner, for one (1) year from the date of purchase against defects in material and workmanship under normal use and service. Should your Flavor Wave prove defective within one (1) year from date of purchase, return the defective part or unit, freight prepaid along with an explanation of the claim to Flavor Wave. Please package your Flavor Wave carefully to avoid damage in transit. Under this warranty, Thane Housewares will repair or replace any parts found to be defective. This warranty extends only to personal use and does not extend to any product that has been used for which it is not intended. There are no warranties other than that expressly set forth herein. This warranty is not transferable. After the expiration of the warranty, the cost of the labor, and parts will be the responsibility of the original retail purchaser.

Thane Housewares is not responsible or liable for indirect, special or consequential damages arising out of or in connection with the use or performance of the product or other damages with respect to any economic loss, loss of property, loss of revenues or profits, loss of enjoyments or use, costs of removal, installation, other consequential damages of whatsoever nature, failure to follow instructions or warnings in owners manual or use of products in a manner for which they were not designed. Some states do not allow the exclusion or limitation of incidental or consequential damages. Accordingly, the above limitation may not apply to you.

This warranty gives you specific legal rights. You may also have other rights which vary from state to state.

THIS WARRANTY DOES NOT APPLY TO THE FOLLOWING:

1. Damage due to accident, misuse, abuse, alteration, acts of God (such as lightning or fluctuations in electric power), commercial use or vandalism.
2. Improper or inadequate maintenance.
3. Unauthorized modification or commercial use.
4. Damage in return transit.
5. Unsupervised use by children under 18 years of age
6. Nonstick coatings on any part of the Flavor Wave Oven.
7. Repairs made by an unauthorized service technician or the serial number data plate is removed or defaced.

**Customer Service:  
1-800-762-4427**

THANE HOUSEWARES™ products are brought to you by  
Thane International, Inc.





**THANE HOUSEWARES™**

# *Flavor Wave*™ **OVEN**

**FOR HOUSEHOLD USE ONLY**

Models 20007, 20008, and 20009: 120 V, 60 Hz, 1225 Watts

Models 20010 and 20012: 230 V, 50 Hz, 1200 Watts

Model 20011: 240 V, 50 Hz, 1200 Watts

Model 20013: 100 V, 50/60 Hz, 1200 Watts

Model 20014: 220 V, 60 Hz, 1220 Watts

[www.thane.com](http://www.thane.com)

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**1-800-762-4427**

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